

KnoWhiz Privacy Policy

Last Updated: September 20, 2023

1. Introduction

Welcome to KnoWhiz! At KnoWhiz, we prioritize the privacy of our users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website and mobile application. Please read this Privacy Policy carefully. By using KnoWhiz, you consent to the practices described in this Policy.

2. Data Collection

2.1. Information You Provide

We collect information you directly provide to us, including:

- **Registration information:** When you register for KnoWhiz, we may collect your name, email address, and password.
- **Content:** We collect the PDFs and other materials you upload to generate study resources.
- **Feedback:** Comments, suggestions, or other feedback you provide.

2.2. Automated Data Collection

When you use our services, we may automatically collect:

- **Log and Usage Data:** Details of how you used our service, such as time, frequency, and duration.
- **Device Data:** Information about the device you are using, including type, operating system, and unique device identifiers.
- **Location Data:** General location information from IP addresses.

3. Use of Data

We use the collected information to:

- Generate personalized study resources.
- Improve and optimize KnoWhiz.
- Respond to feedback or inquiries.
- Monitor and analyze usage and trends to enhance user experience.
- Send you notifications, updates, or promotional materials, subject to your preferences.

4. Sharing of Information

4.1. Third Parties

We do not sell your personal data. However, we may share your information with third-party service providers to assist us in the operation of KnoWhiz. These service providers are bound by confidentiality agreements and cannot use your information for other purposes.

4.2. Legal Obligations

We may disclose your information if required by law, in response to legal processes, or to protect the rights and property of KnoWhiz or others.

5. Data Protection

We implement stringent security measures to protect your personal data. However, no system is entirely secure, and we cannot guarantee the absolute security of your information.

6. Your Rights

You have the right to:

- Request access to or correction of your personal data.
- Delete your account and related data.
- Opt-out of certain data uses or revoke consent previously given.

7. Third-Party Websites

KnoWhiz may contain links to third-party websites. This Privacy Policy does not apply to these websites, and we recommend reviewing their respective privacy policies.

8. Children's Privacy

KnoWhiz is not intended for users under the age of 13. We do not knowingly collect information from children under 13. If you believe a child has provided us with personal information, please contact us immediately.

9. Changes to This Policy

We may occasionally update this Privacy Policy. Any changes will be posted on this page with an updated "Last Updated" date. Please revisit this policy regularly to stay informed.

10. Contact Us

For questions or concerns about this Privacy Policy, please contact:

KnoWhiz Support: support@knowhiz.us